

U.S. Patent Application No. 09/818,168 Attorney Docket No. 85864 (8271)  
Amendment dated September 24, 2007  
Response to Office Action mailed May 18, 2007

LISTING OF THE CURRENT STATUS OF THE CLAIMS

1. (Previously Presented) A method of processing a prescription refill request via an interactive voice response system, the method comprising the steps of:

receiving a refill request for a patient and received at a pharmacy;

providing access for a pharmacy to the interactive voice response system for obtaining approval of a the refill request from a physician;

prompting the pharmacy for a first indicator, wherein the first indicator is at least one of:

a pharmacy phone number,

at least a portion of the patient's name, and

a NDC number,

wherein the first indicator indicates of information, wherein the information includes including at least one of:

~~prompting the pharmacy for a pharmacy identification;~~

~~prompting the pharmacy for a patient identification; and~~

~~prompting the pharmacy for identification of a medication~~

corresponding to the prescription to be filled,

wherein prompting the pharmacy for the first indicator of information includes audibly prompting the pharmacy by reciting a statement of words to the pharmacy that describes the first indicator of the information;

in response to receiving the first indicator from the pharmacy, retrieving by the system, from a database, a second indicator of the same information indicated by the first indicator ~~and including at least one word, wherein the first indicator includes a different word or words than the word or words included in the second indicator, wherein the words of the first and second indicators include letters or numbers or both letters and numbers, and;~~

audibly reciting the second indicator to the pharmacy;

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confirming, by the pharmacy, that the second indicator is correct,  
wherein confirming the second indicator is correct confirms that the first  
indicator identified the correct information; by audibly reciting the second indicator of  
the information to the pharmacy with a statement of words; and  
requesting the pharmacy indicate whether or not the second indicator is correct  
providing the refill request from the pharmacy to the physician after the  
pharmacy confirms the second indicator is correct; and  
receiving, by the pharmacy, the approval of the refill request from the  
physician.

2. (Previously Presented) The method of claim 1, further comprising the step of displaying both a NDC number and the name of the medication to a physician for providing an authorization for the requested refill.

3. (Currently amended) The method of claim 1, further comprising at least one of:

wherein when the first indicator is a pharmacy phone number, and the second indicator is the name of the pharmacy for confirming the pharmacy identification, [[;]]

wherein when the first indicator is at least a portion of a patient's name, and the second indicator is a full name of the patient for confirming the patient identification, [[ ; ]] and

wherein when the first indicator is a NDC number, and the second indicator is at least one of a generic name and a commercial name of the medication for confirming the medication.

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4. (Previously Presented) The method of claim 1, further comprising at least one of the steps of:
- prompting for the date the prescription was last filled;
  - prompting for the identification of the original prescribing physician; and
  - prompting for the quantity of the medication.
5. (Original) The method of claim 1, wherein each response to a prompt is followed by a confirmation of the response and the prescription refill request is assigned a unique tracking identification.
6. (Previously Presented) The method of claim 1, further comprising the steps of:
- creating a database entry for each prescription refill request, the database entry including a NDC identification and a corresponding commercial or generic name of the medication corresponding to the NDC identification, whereby a physician or individual may consider and provide the refill authorization based on the commercial or generic name of the medication.
7. (Previously Presented) The method of claim 6, further comprising at least one of the steps of:
- providing a physician or other user access to the database entry;
  - prompting the physician or other user for the confirmation that the requested prescription is compatible with other medications, if any, prescribed to the patient;
  - prompting the physician or other user to enter comments;
  - prompting the physician or other user to indicate approval of the request; and
  - prompting the physician or other user to dispatch the indication of approval and corresponding comments, if any, to the requesting pharmacy.

Claims 8-21 (Cancelled)

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22. (Currently Amended) An interactive voice response system of processing a prescription refill request, the system comprising:

means for providing access to an interactive response system for a pharmacy to obtain approval of refill requests received for a patient, and received by the pharmacy, and wherein the approval is to be obtained from a physician;

a database having information identifiable by at least a first and second indicator, wherein the information is at least one of:

a pharmacy identification,

a patient identification, and

an identification of a medication corresponding to the prescription to be filled, and

wherein the first indicator is at least one of:

a pharmacy phone number,

at least a portion of the patient's name, and

a NDC number;

means for prompting the pharmacy for a the first indicator of the information;  
~~the information including at least one of: a pharmacy identification, a patient identification, and identification of a medication corresponding to the prescription to be filled;~~ a first audible statement of words received by the pharmacy and being a description of the first indicator of the information;

means for determining a the second indicator of the information in response to receiving the first indicator;

a second audible statement of words received by the pharmacy and reciting a the second indicator of the information indicated by the first indicator ~~wherein the second indicator includes a word or words that are different from a word or words included in the first indicator, and wherein the words include letters, numbers or both letters and numbers;~~ and

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means for the pharmacy to confirm that the ~~first~~ second indicator is correct, ~~by providing a response that the second indicator is correct wherein confirming the~~  
second indicator is correct also acts to confirm the first indicator identified the correct  
information;

means for providing the refill request to a physician after the pharmacy  
confirms the second indicator is correct;

means for receiving the approval of the refill request from the physician.

23. (Previously Presented) The system of claim 22, further comprising:

means for creating a database entry for each prescription refill request, the database entry including a NDC identification and a corresponding commercial or generic name of the medication corresponding to the NDC identification, whereby a physician or individual may consider and provide the refill authorization based on the commercial or generic name of the medication.

Claims 24-25 (Cancelled).

26. (Currently Amended) The method of claim 1, further comprising prompting the pharmacy for ~~[[a]]~~ the first indicator for each of ~~[[a]]~~ the pharmacy identification, ~~[[a]]~~ the patient identification, and ~~[[an]]~~ the identification of a medication, wherein prompting for each first indicator includes audibly prompting the pharmacy.

27. (Previously Presented) The method of claim 1, further including the steps of responding to the prompting steps by using a keypad on a telecommunication device.

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28. (Previously Presented) The method of claim 1, further comprising the step of permitting the pharmacy to obtain refill information through the interactive voice response system only if the second indicator is correct.

29. (Currently Amended) A method of processing a prescription refill request comprising the steps of:

receiving a refill request for a patient and received by a pharmacy;

audibly prompting a the pharmacy by a statement of words requesting a first indicator of information related to the refill request, wherein the information is at least one of:

a pharmacy identification,

a patient identification, and

identification of a medication corresponding to the prescription to be filled, and

wherein the first indicator is at least one of:

a pharmacy phone number,

at least a portion of the patient's name, and

a NDC number;

providing the first indicator by using a keypad on a telecommunication device;  
in response to receiving the first indicator from the pharmacy, using the first indicator to look up the information;

retrieving a second indicator of the same information indicated by the first indicator; ~~and that includes a different word or words from a word or words included in the first indicator of the information, wherein the words include letters, numbers or both;~~

~~confirming, by the pharmacy, the first indicator identifies the correct information by providing the pharmacy with an audible statement of words~~

audibly reciting the second indicator of the information [[,]] to the pharmacy;

~~and~~

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answering, by the pharmacy, whether or not the audible statement reciting the second indicator is correct by using a keypad, wherein confirming the second indicator is correct acts to confirm that the first indicator identified the correct information; and

displaying the refill request to a physician required to approve or deny the refill request; and

receiving approval of the refill request from the physician.

30. (Currently amended) The method of claim 29, wherein when the first indicator is the pharmacy's phone number, and the second indicator is the name of the pharmacy.

31. (Currently amended) The method of claim 29, wherein when the first indicator is at least a portion of a patient's name or patient's date of birth, and the second indicator is the patient's full name.

32. (Currently amended) The method of claim 29, wherein when the first indicator is the NDC number of the medication requested for the refill request, and the second indicator is the name of the medication.

33. (Previously Presented) The method of claim 29, wherein both a NDC number and the name of the medication is displayed to the physician.